

## QUEST ON WARD ENVIRONMENTAL MANAGEMENT STATEMENT



Quest on Ward regard environmental management as a fundamental aspect of sound business management. Quest Serviced apartments are committed to embracing environmental, social and economic sustainability in all of our operations.

Compliance with legislation, regulations and other requirements is a minimum and we will apply best practice and innovations where legislation does not exist to exceed environmental benchmarks and procedures.

### **Going forward Quest on Ward is committed to:**

Using the Qualmark Responsible Tourism program as the frame work:

- Establish objectives and targets to achieve our goals in sustainability
- Review our objectives and targets to establish continual improvement
- Make efficient use of energy, water and waste to reduce direct environmental impact of our operations
- Reduce greenhouse gas emissions within our operations
- Build environmental knowledge and awareness in our staff across all levels in our operation
- Undertake environmental analysis in our risk analysis and decision making
- Introduce an environmental management system to implement this policy and ensure a program of continuous improvement

### **At Quest on Ward we are specifically doing the following:**

#### **1) Recycling**

2) We offer plastics/glass/cardboard/general rubbish recycling options

#### **3) Energy efficiency**

- We regularly monitor energy consumption.
- We give guests the option to not have their towels changed daily, and staff are instructed to turn off heated towel rails.
- We use energy efficient appliances.

#### **4) Water consumption**

- We regularly monitor water consumption.
- We have dual flush toilets.
- We restrict outdoor hosing requirements to a minimum

#### **5) Staff education**

- We have monthly staff meetings where environmental sustainability is discussed.
- Our staff are aware of our recycling options, and can advise guests accordingly.
- Our staff are aware of our intention to save on water and energy consumption.

#### **6) Guest involvement**

- Information has been placed in each apartment, advising guests of their sustainability options, whilst staying with us.
- Information is included in our compendiums regarding recycling options (including this notice)
- Guests are able to utilize the power key card system.

#### **7) Supplier procurement**

- We have received and reviewed product information from our chemical suppliers. Where possible we choose to use eco-friendly products.
- Where possible, we ask suppliers to take back their excess packaging.
- We have selected a waste management company that offers recycling alternatives.
- We dispose of our cardboard waste separately